

RESIDENT PRO SOFTWARE SPECIFICATIONS		PRO	LITE
<b>Chart</b>	<b>All the following Chart tools are included:</b>	✓	✓
	<i>Database, Guest Profile, Export Addresses, Emails etc.</i>		
	<i>Room Deal Planner</i>		
	<i>Direct Mailing (Print mailshots)</i>		
	<i>Highlights Late Confirmations</i>		
	<i>Colour Coded Booking Status</i>		
	<i>Address Books</i>		
	<i>Orders for Special Requests</i>		
	<i>Chart Symbols and Coloured Chart Dates</i>		
	<i>Add Memos to Dates on the Chart</i>		
	<i>Display Options (i.e. resize chart)</i>		
	<i>Quick Search and Find</i>		
	<i>Notes e.g. Cots, Diets, Requirements</i>		
	<i>Occupancy Figures</i>		
	<i>Print Wizard for occupants i.e. Registration</i>		
	<i>Maintenance Jobs, and Actions</i>		
	<i>Restaurant List with Table Bookings</i>		
	<i>Orders List with Table Numbers</i>		
	<i>Bedroom Lists for Housekeeping</i>		
	<i>Fire List with Vehicle Registration etc.</i>		
	<i>Vacancies List</i>		
<b>Reservations</b>	<b>All the following Reservation tools are included:</b>	✓	✓
	<i>Make Booking</i>		
	<i>Deposit Handling and Refunds</i>		
	<i>Suitable Room Allocation</i>		
	<i>Group Bookings</i>		
	<i>Shadeout rooms (Do not let)</i>		
	<i>Hold Rooms (Let last, etc.)</i>		
	<i>Booking Form</i>		
	<i>Invoice (Checkin, Partpay &amp; Checkout)</i>		
	<i>Itemised or Non-Itemised Invoices</i>		
	<i>VAT Receipts</i>		
	<i>Group Extra's Invoice</i>		
	<i>Statement (Add Invoices together)</i>		
	<i>Letters with Logo and Set Default Font</i>		
	<i>Email Link to Email Client (i.e. Outlook Express)</i>		
	<i>SMS Text Messages (subject to credit)</i>		
	<i>Design, Save and Open Letters</i>		
	<i>Book A Table (or Not Eating)</i>		
	<i>Rejiggle Rooms to Optimise Chart</i>		
	<i>Cut, Copy, Paste, Swap, Delete</i>		
	<i>Group Rooming List</i>		
	<i>Copy Group Leader</i>		
	<i>Flexible Tariff Selection and Supplements</i>		
	<i>Package Handling, e.g. Dinner Breaks</i>		
	<i>Special Quote Override</i>		
	<i>Move, Alter and Cancel Reservations</i>		
	<i>Portfolio's for Credit Card Details etc.</i>		
	<i>Validate Credit &amp; Debit Cards</i>		
	<i>Spell Check more than 5,000 UK Towns</i>		
<b>Reception</b>	<b>Powerful Reservation Chart</b>	✓	✓

	Daily Balance and End Of Day	✓	x
	Guest History Charts	✓	x
	Reprint bills from History	✓	x
	Banking	✓	x
	Cancellations	✓	✓
	Forecasting, Catering and Source of advertising	✓	✓
	Advertising, Revenue & Guest Statistics	✓	x
	Stock History	✓	x
<b>More tools</b>	Enquiry book	✓	✓
	Function Diary	✓	✓
	Set Deadlines for Functions	✓	✓
	Non-Resident Loyalty Points	✓	✓
	Remittance Advice and Commission	✓	x
	Transfer or Split Deposits	✓	✓
	Adjust Journals	✓	x
	Requests, e.g. Newspapers, Flowers	✓	✓
	Stock Control	✓	x
<b>Help</b>	Tips	✓	✓
	Intro Movie	✓	✓
	Demonstration Movies	✓	✓
	Live Update	✓	✓
	Email Support link	✓	✓
	Homepage Weblink	✓	✓
	Handbook (and Addendum)	✓	✓
<b>Reports</b>	Trial Balance	✓	x
	Takings To Date	✓	x
	Daily Sales Performance	✓	x
	Deposits Now In	✓	✓
	Deposit Log i.e. activity report of deposits & refunds	✓	x
	Invoice Log i.e. reporting alterations to invoices	✓	x
	Booking Log i.e. new, moved, cancelled	✓	x
	Audit History	✓	x
	Month End and Year End	✓	x
<b>Setup</b>	Create or Change Bedrooms	✓	✓
	Types of Rooms (Key)	✓	✓
	Bedroom Type and Name	✓	✓
	Account Categories and VAT rates	✓	✓
	Control Accounts	✓	x
	Sage Conversion	✓	x
	Tariffs and Packages	✓	✓
	Menus and Prices	✓	✓
	Your Preferences and Password control	✓	✓
<b>Studio</b>	<b>All the following are optional extras:</b>	Extra	Extra
	<i>Call logger (PABX RS232)</i>		
	<i>Roombasket (Online Bookings)</i>		
	<i>Networking</i>		
	<i>EPOS (ICRTouch, Uniwell or iTouch)</i>		
	<i>Roomcast (Web Agencies link)</i>		
	<i>ClockClick &amp; Card Reader</i>		
	<i>USB CashDrawer &amp; undercounter fixing bracket</i>		
	<i>Remote Access</i>		
	<i>Integrated Postcoder data (27 million addresses)</i>		

