

Resident Pro Online Bookings

"Most online booking solutions require your constant attention to forever manually update your ever changing availability on the web - and only sell a limited number of your rooms at a time, in case you overbook. They also require that you spend additional valuable time dealing with new incoming bookings. However, "Roomcast" makes life much easier..."



"Roomcast" is part of the Softwareworks Studio of Resident Pro. It is the link between Resident Pro and the internet, which actually automates the process of selling rooms online. It

automatically keeps your online availability up-to-date, and delivers bookings direct to your Reservations Chart on Resident Pro. "Roomcast" eliminates the time consuming need to forever manually update participating online sites with your ever-changing availability - allowing you to sell all your different room types, right down to the last room – maximising your online sales potential. Incoming bookings appear in the appropriate rooms on Resident Pro - highlighted PINK.

Example 1

The receptionist takes a booking over the telephone and enters it on the Reservation Chart, on Resident Pro. "Roomcast" then automatically updates your new availability for this period, to "Roombasket" on your own website, and to "Booking.com".

Bring your website alive!

Choose one, or both of these automated links:-



Bring your own website alive with

Roombasket - Resident Pro's own online booking service. A special Roombasket Calendar, Shopping Basket and Booking Form, is added to your website, in your existing colour scheme. This allows guests to 'book online' direct. There are no "per booking" commission fees to pay for the business you receive. Instead you simply pay an annual subscription fee for the service.

Example 2

A "commission free" booking comes in from "Roombasket", from a guest visiting your own website. This automatically charts itself on Resident Pro, and then updates your availability on "Booking.com".

Examples shown, assume you are linking to Roombasket and Booking.com, but you can link to just one.



Booking.com is the European market leader in online hotel reservations,

with more than 30 million unique visitors per month. They offer hotel rooms through the internet to both leisure and business travellers worldwide, and promote your hotel through an extensive network of distribution partners. Their model is commission based with no upfront fees. This 2-way full interface is officially certified by Booking.com.

Example 3

Imagine your reception desk has closed for the evening. At 2am, a booking is made on "Booking.com" from Australia. This automatically charts itself on Resident Pro, and goes on to update your availability on "Roombasket", on your own website.

Automate your online bookings

1. Live updating of your online availability
2. Bookings direct to your Reservation Chart on Resident Pro
3. Automatically sell right down to your last room
4. Links to your own website "Roombasket", and to "Booking.com"
5. Free monthly subscription to Roomcast

Online Booking Charges



Roomcast

The Roomcast software which links Resident Pro to "Roombasket" and "Booking.com" is FREE, so long as you remain a supported Resident Pro user.



Roombasket

Commission free online bookings. £276.00 per annum. Optional secure incoming fax for each booking, £45.00 per annum.



Booking.com

No annual fee, just a setup fee of £175.00. Unlike Roombasket you will pay commission to Booking.com for each booking.

IMPORTANT: Roomcast is only available to Supported users of Resident Pro.



Resident Pro

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"Resident Pro's own online booking service can bring your website alive. Your bookings go straight from your website, directly into your Reservation Chart on Resident Pro, and your website availability is kept up-to-date automatically. Your guests receive instant confirmations, and you can change your prices on demand..."

Bring your website alive!

Truly automated online availability
When bookings are made or changed on Resident Pro, the special "Roomcast" software will ensure your website availability is up-to-date. No more manual or scheduled uploads necessary.

Descriptions and pictures
Rooms and rates can be fully described, and a picture of the room type is displayed in thumbnail view, and detailed view. The maximum sleeping capacity of rooms allows the guest to find the room they want, quicker.






Calendar Roombasket Total 0.00

Availability

Arrive Monday, 28 September 2009 for 2 nights. **Tip:** The rate shown is the total rate for the stay

Number of people: 2

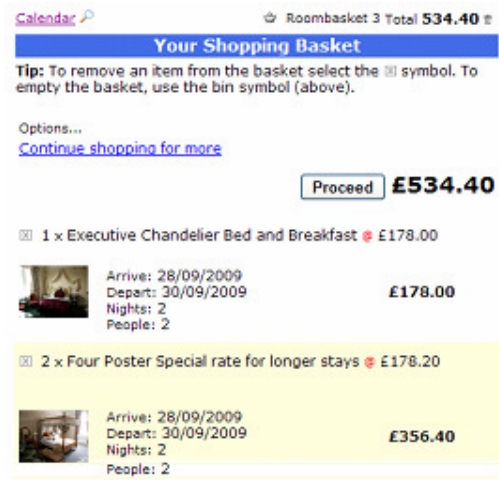
	Executive Chandelier Bed and Breakfast	£178.00	Details	Book now
	Executive Chandelier Special rate for longer stays	£160.20	Details	Book now
	Four Poster Bed and Breakfast	£198.00	Details	Book now
	Four Poster Special rate for longer stays	£178.20	Details	Book now
	Large Family Room Bed and Breakfast	£158.00	Details	Book now
	Standard Double Room Ensuite Bed and Breakfast	£158.00	Details	Book now
	Standard Double Special rate for longer stays	£142.20	Details	Book now

Daily pricing, and restrictions
Prices are easily set for any room, on any rate, with restrictions such as minimum number of nights, room rate closure, and single occupancy prices.

Choice of rates
Rooms can be sold on more than 1 rate basis. For example, you can sell "bed and breakfast", "dinner bed and breakfast", or "room only" rate - all for the same room - even if you only have 1 room left.


Bookings chart themselves
Incoming Online bookings automatically appear on the Reservations Chart, on Resident Pro, in PINK, in the right room, on the right day.

Interactive shopping basket
Totals and grand totals of selected rooms added to the basket. The basket can be viewed at any time, and amended before proceeding to book.



Calendar Roombasket 3 Total 534.40


Your Shopping Basket

Tip: To remove an item from the basket select the  symbol. To empty the basket, use the bin symbol (above).


Options...
[Continue shopping for more](#)

Proceed £534.40

- 1 x Executive Chandelier Bed and Breakfast £178.00

 Arrive: 28/09/2009
Depart: 30/09/2009
Nights: 2
People: 2
£178.00

- 2 x Four Poster Special rate for longer stays £178.20

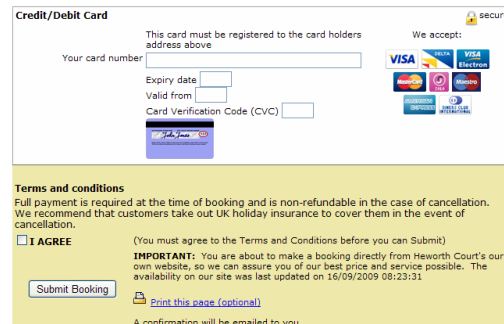
 Arrive: 28/09/2009
Depart: 30/09/2009
Nights: 2
People: 2
£356.40

Instant confirmation
Bookings are virtual real-time, so the guest receives an instant auto-reply email which confirms their reservation with a unique online 'booking number'. At the time of booking, the rooms booked are automatically closed out, online.

Online card payment
Optionally, online card payments can be taken online at the time of booking straight into your bank account. You need an Internet Merchant Account No. from your bank and Gateway costs will apply.

Fax alert and failsafe
An optional "secure" fax can be sent to the hotel with all the booking details. The fax is secure because its contents are encrypted before being sent to you.

Improved booking form
A summary of the rooms selected in the shopping basket is displayed on the Booking form. Only the cards that the hotel accepts are displayed and validated on the booking form.



Credit/Debit Card






This card must be registered to the card holders address above

Your card number

Expiry date

Valid from

Card Verification Code (CVC)

We accept:     

Terms and conditions
Full payment is required at the time of booking and is non-refundable in the case of cancellation. We recommend that customers take out UK holiday insurance to cover them in the event of cancellation.

I AGREE (You must agree to the Terms and Conditions before you can Submit)

IMPORTANT: You are about to make a booking directly from Heworth Court's our own website, so we can assure you of our best price and service possible. The availability on our site was last updated on 16/09/2009 08:23:31

[Submit Booking](#) [Print this page \(optional\)](#)

A confirmation will be emailed to you.